

MEETING MINUTES

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
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Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH
Scribe: Sara Parks
Date: 8/4/04
Time: 10 - 11 a.m.
Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Bobby Minish
 x Cathy Bennett
 x Cheryl McQueen
 x Deborah Merrill
 Gary Imes
 Joyce Sims
 x Kellie Fessler
 x Paul Carr
 x Rick Debell
 x Thelma Hayter
 Jeffrey Poole

Others:

x Tim Sullivan
 x Christie Harris
 x Carmen Mattocks
 x Sharlene Bryant
 Myran Harris
 x Sara Parks
 x Mike Frost
 x Jay Dixon
 x Yvonne Copeland

Attendees:

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| x Alamance-Caswell | x Onslow |
| Albemarle | OPC |
| x Catawba | Pathways |
| Centerpoint | Pitt |
| x Crossroads | Riverstone |
| x Cumberland | x Roanoke-Chowan |
| x Durham | x Rockingham |
| x Eastpointe | x Sandhills/Randolph |
| Edgecombe-Nash | x SE Center |
| x Foothills | x SE Regional |
| x Guilford | x Smoky Mountain |
| x Johnston | x Tideland |
| x Lee-Harnett | x VGFW |
| x Mecklenburg | x Wake |
| x Neuse | x Western Highlands |
| x New River | x Wilson-Greene |

Agenda:

| Item No. | Topics |
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| 1. | Division and EDS Review Upcoming checkwrites: August 6, 13, & 20 Tim Sullivan: Update Medicaid issues BugCentral Status Key CSRs Operations Support: File Maintenance, Security, and Help Desk |
| 2. | Area Programs Area Programs joining this week: Roll call Questions/comments about Upcoming checkwrites – August 6, 13, & 30 Agenda items Approve 7/21 minutes for posting. Child Age Edits IPRS Questions or Concerns Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000 adjustments Medicaid Questions or Concerns Any other area program questions/comments DMH and/or EDS concluding remarks |

Next Meeting: August 11, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

| Item No. | Topics |
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| 1. | Upcoming Checkwrites: August 6, 13, & 20 – 8000 adjustments are going in (ASAO & ASCRD) from the budget. Child age edits are also going in. |
| 2. | Tim Sullivan- Update Medicaid issues- EOB 7000 We pulled the report and the SE had to make revisions which we will send out today to those who were affected.. The report will list basic information once complete in a couple weeks. |
| 3. | Bug Central Status: 5 bugs; 4 in process and 1 in customer review. |
| 4. | Key CSRs: Age edits will be implemented this weekend. Two CSR were completed on Monday. We have a CSR meeting today to review spreadsheets. We had some CSR's come in that we will fit into priority. Transition CSRs were complete last Wednesday. |

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

| Item No. | Topics |
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| 5. | Operations Support – File Maintenance, Security – We are finishing the CMS report. |
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ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

| Item No. | Topics |
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| 1. | Roll Call (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.) |
| 3. | Questions/Comments about upcoming checkwrites,: August 6, 13, & 20 no comment |

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

**Item
No.**

Agenda items

Approve 7/21 minutes for posting- no corrections

Child Age Edits – are going in this weekend. You will see different EOB if this does go in and you will receive an alert stating such. If it does not go in over the weekend, you will not receive an alert.

IPRS Questions or Concerns –

Q: Is there still a set date to complete the provider project?

A: There has never been a date set for the project. You can submit claims during the interim process. The division will be monitoring, so please proceed with completing the project within the next 3 months if possible.

Q: Senate bill 926 refers to just children, but what about the adults?

A: This bill covers both children and adults.

Q: What about contract providers working at the mental health building – are we to put their home address or address for the mental health building?

A: Put the address where the services are rendered.

Q: What if services are rendered at the clients home?

A: The division is not interested in getting to that level of detail. Use the providers physical address if they provide services in the client's home.

Q: How should we classify licensed social workers?

A: As profit.

Tim Sullivan & Christie Harris – MMIS Updates We pulled the report and the SE had to make revisions which we will send out today to those who were affected. The report will list basic information once complete in a couple weeks.

Q: Are we looking at approximately 3 weeks before we have cash in the bank?

A: Yes

Medicaid Questions or Concerns

Q: Why are crossovers denied when there is no authorization required?

A: PA audits still require claims to get prior approval even though Medicaid is primary. We received a memo which we're hoping will implement in a month and you will need to resubmit those denials.

Q: Can we get a copy of the codes that will be sent in for edits?

A: We need to find a list of what everybody wants first. If you have specific codes you want on the list contact Beth Robinson at BRobinson@tideland.org

Q: Do we stand of chance of getting the edit put back on?

A: Yes we do.

Any other area program questions/comments:

DMH and/or EDS Concluding Remarks: N/A

Action Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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Issue Items

| Item No. | Open Date | Description | Assigned To | Comments | Status | Target Date |
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